

No cost

There is no cost to use the MAP. This benefit is provided to you by your employer, and can include a series of sessions with a professional. If you need more specialized or longer-term support, our team of experts can suggest an appropriate specialist or service that is best suited to your needs. While fees for these additional services are your responsibility, they may be covered by your health plan.



Confidentiality

TELUS Health member assistance program is completely confidential within the limits of the law. No one, including your plan sponsor, will ever know that you have used the program unless you choose to tell them.

Understanding your member assistance program.

TELUS Health member assistance program provides you and your family with immediate and confidential help for work, health or life concerns. We're available anytime and anywhere.

The program is a confidential and voluntary support service that can help you take the first step toward change. Let us help you find solutions to the challenges you face at any age and stage of life.

You and your immediate family members (as defined in your employee benefit plan) can access immediate and confidential support in a way that is most suited to your preferences, comfort level and lifestyle.







Let us help.

Access your member assistance program (MAP) 24/7 by phone, web or mobile app.

Download the TELUS Health One app now.



Your member assistance program (MAP) provides you with immediate and confidential help for a broad range of work, health or life concerns. We're available anytime and anywhere. Let us help.







Contact us

Support is always available.



Provide your name

and employer's name to an advisor. Your information will be kept confidential.



Share

your concerns
with a professional

advisor for expert advice, strategies and next steps.



Arrange with the advisor

about how, when, and where you want to be contacted if follow-up is required.

Convenient access to online resources.







Support wellbeing

Stress, mental health concerns, grief and loss, crisis situations.



Manage relationships and family

Communication, separation/divorce, parenting.



Deal with workplace challenges

Stress, performance, work-life balance.



Tackle addictions

Alcohol, drugs, smoking cessation, gambling.



Find child and elder care resources

Child care, schooling, nursing/retirement homes.



Get legal advice

Family law, separation/divorce, custody.



Financial helpline support

Debt management, bankruptcy, retirement.